

The complete social services contract management and financial management suite.

ContrOCC can be used on its own or with your chosen Children's or Adults' case management system. In addition to managing financial protection, ContrOCC also can be used for:

- Contracts
- Payments
- Charging
- Financial Assessments
- Tendering
- Personal Budgets



ContrOCC is the result of careful collaboration with social care contracts and finance teams. We are constantly adapting to reflect the changing requirements of health, education and social care.



What next?

Go to lg.oxfordcc.co.uk call us on 01865 305 200 or email us at enquiries@oxfordcc.co.uk for a free online demonstration.







Work closer with your providers

The ContrOCC Provider Portal helps Local Authorities and service providers perform administrative tasks together in an accurate and efficient way.

Here's how Provider Portal can help your team:



Accurate

Data is shared between you and your service providers, ensuring that actuals, invoices and purchase orders are kept accurate.



Efficient

Submitted actuals and invoices can be viewed immediately, with less chance of discrepancies.



Secure

Our portal is fully audited, password protected and has the option of an additional 6 digit security number.



Partnership

Administrative tasks are shared between you and your service providers, reducing process time and costs for both of you.



"We believe Provider Portal is the best way to share data with service providers. Administrative tasks become much easier, which reduces processing time and costs for both local authorities and providers."

Damian Payne, ContrOCC Adults Product Manager, OCC

You'll love our approach – find out more inside



The most efficient way to manage your providers

Direct actuals submission



Service providers can submit actuals on a client by client basis or by using the bulk import functionality.
Call monitoring systems can be interfaced via bulk import functionality to streamline the process.

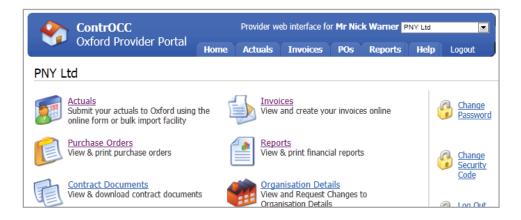
Comparing commissioned and delivery

Local authorities can compare submitted actuals with the commissioned value within ContrOCC. This can be reported on in terms of quantity and cost.

Invoice generation

Service providers can generate Invoices through the Provider Portal. These will be based on the actuals in ContrOCC, which reduces the chances of discrepancies and therefore the administration time needed.





View purchase orders

Purchase orders generated through ContrOCC can be issued and viewed by the provider online as soon as the package is commissioned.

Contract management

Local authorities can use mail merge to automatically generate contract documents, which service providers can access online, allowing them to be agreed upon and signed electronically.

Improved provider communication

Actions allow tasks/queries to be sent between you and your providers. By linking actions to specific areas of provider portal, such as a client record, you are able to give additional context.

"The Provider Portal is a core element in our aim for self-service giving the Provider has both visibility and control within the predefined system rules."

Ron McNab, System & Projects Manager, London Borough of Hillingdon

"Provider Portal has improved payment times, reduced invoice input and eliminated the need for an electronic document management system."

Brigid Kelly, Corporate Payments Manager, London Borough of Hillingdon